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Zapmap reveals the UK's best on-street and destination charging networks

Connected Kerb and RAW Charging lead rankings based on feedback from Zapmap Annual EV Driver Survey

Zapmap, the UK's leading charge point mapping and data service, has today released its satisfaction rankings for lower-powered, 'on-street' and 'destination' public charging networks in the UK – with Connected Kerb and RAW Charging both being awarded the 'Best network' accolade.

The keenly-watched league tables are based on responses to Zapmap's annual EV charging survey, the most established and comprehensive of its kind in the UK. For this year's 2025–26 rankings, Zapmap has included two sets of league tables, separating out networks that focus predominantly on on-street or destination charging provision from those which mainly support en-route charging through the rollout of rapid and ultra-rapid chargers.

Lower powered charging devices account for over 69,000 chargers — just under 80% of the UK's charging infrastructure — providing off-street charging, a critical part of the charging mix, which allows people without access to off-street parking to have as close an experience as possible to at-home charging. While the majority of EV drivers currently have the option to charge at-home, with close to 40% of households across the UK not having access to private parking, this situation is likely to shift as EV adoption continues to grow. This tranche also covers 'destination charging' at locations where drivers would naturally stop anyway, such as at supermarkets, gyms and tourist attractions or where they may be charging overnight away from home, at hotels and other accommodation sites.

Respondents were asked about the networks they use regularly, their overall experience of using these networks and their level of satisfaction across five key areas: reliability, ease of use, customer support, value for money, and how easy it is to pay. Two charge point operators, Connected Kerb and RAW Charging, have been named 'Zapmap recommended networks', and with 3.5 stars apiece have been jointly awarded the 'Best EV charging network' accreditation.

Connected Kerb focuses on rolling out low-powered, on-street devices for overnight charging, with its popular 'smart charging' function enabling EV drivers to plug in and schedule charging during off-peak times when demand and cost are lower. Earlier this year the network secured £65m of investment from National Wealth Fund and Aviva Investors, to fuel further growth. It currently has 6,280 low-powered devices across 1,478 locations, with its Coventry network being one of the largest outside London.

During 2025 the network has continued to work with West Sussex County Council to grow its charging infrastructure, backed by LEVI (Local Electric Vehicle Infrastructure) funding, as well as embarking on projects with the London Boroughs of Barking & Dagenham and Havering. In our rankings, Connected Kerb secured 3.5 stars to become Zapmap's 'Best EV charging network 2025' in the on-street / destination category. It scored particularly highly in value for money and providing multiple ways to pay.

Sharing the top spot is **RAW Charging**. Specifically focused on delivering charging solutions to the hospitality, leisure and retail sectors, RAW is a familiar sight to EV drivers at tourist destinations such as Alton Towers, Chessington World of Adventures, Thorpe Park and LEGOLAND. Its network extends to 806 low-powered devices at 304 locations. Last year RAW Charging also embarked on a partnership with the National Trust, already installing 342 bays across 40 properties. RAW Charging was identified as an 'Up-and-coming network' in Zapmap's 2023 rankings and this year is also awarded 3.5 stars to become Zapmap's 'Best EV charging network 2025' in the on-street / destination category. Zapmap survey participants particularly appreciated RAW Charging's reliability and ease of use.

Melanie Shufflebotham, Co-founder & COO at Zapmap, said:

"Congratulations to Connected Kerb and RAW Charging, who top the league table for on-street and destination charging provision this year. There are nearly 400,000 more

BEVs on the road today than at the end of 2024, and as this number climbs, the proportion of electric car drivers with off-street parking will inevitably increase. Larger, higher-powered networks often capture the public charging infrastructure limelight, but for these drivers, on-street and destination charging, when done well, can provide a robust alternative to home charging, allowing them to charge near home or as they go about their daily lives."

"Providing first hand feedback directly from EV drivers, our rankings give new and prospective drivers a good idea of which networks are dependable, while also giving the industry guidance on how best to meet driver needs and expectations."

=1st – Connected Kerb – Star Rating 3.5 Chris Pateman-Jones, CEO, Connected Kerb said:

"We're incredibly proud to be recognised by Zapmap as the UK's Best EV Charging Network in the Destination On-street category. Our mission has always been to make electric vehicle charging fair, affordable and accessible for everyone, especially the majority of residents who don't have driveways. In 2025, we accelerated that mission with major network upgrades, nationwide smart charging deployment, and deep partnerships that help communities transition to electric with confidence. This award is a testament to the councils, partners and drivers who trust us every day, and to the teams working tirelessly to build Britain's EV future."

=1st - RAW Charging - Star Rating 3.5

Jason Simpson, CEO, RAW Charging said:

"We are thrilled to be recognised by Zapmap and the EV driving community as the UK's best destination charging network. This recognition is a testament to our fantastic host partners and the hard work and dedication of the entire RAW Charging team, who are committed to making EV charging as accessible and reliable as possible for drivers across the UK. As we continue to expand our network across hospitality, leisure and retail destinations like National Trust, Merlin Entertainments and RHS Gardens, we remain focused on delivering a seamless charging experience and supporting the UK's transition to electric mobility".

Jade Edwards, Head of Insights at Zapmap, said:

"This year our survey responses have enabled us to analyse satisfaction with on-street and destination networks as well as the high-powered en-route charging networks. As government and industry increasingly focus on local charging provision, and the proportion of new EV drivers without access to at-home charging increases, these rankings provide clarity on how the UK's medium and low-powered charging infrastructure is developing."

"The findings from our survey go beyond the network rankings, covering important topics like EV ownership, home charging and charging on the public network. They also show emerging trends over time and I look forward to revisiting this increasingly important segment of the infrastructure in future surveys."

This year's survey, conducted during September and October 2025, saw responses from 3,976 battery electric vehicle (BEV) drivers. Given the geographic specificity of many networks in this category, it can be more challenging to secure sufficient feedback and inclusion criteria is therefore set differently to the rankings for en-route charging networks, which were announced earlier this month. For the on-street and destination rankings, Zapmap has assessed networks with a minimum of 750 devices who received more than 50 responses in our annual survey.

With the full 2025 EV charging survey available soon, you can <u>register your interest</u> for the free key findings report on the Zapmap website.

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Accompanying graphics:

Table: Zapmap best EV charging networks 2025/6: on-street / destination

Graphic: Zapmap best EV charging network 2025: Connected Kerb Graphic: Zapmap best EV charging network 2025: RAW Charging

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About Zapmap

Zapmap was founded in 2014 with a mission to to accelerate the transition to low emission mobility by helping people switch to electric vehicles. The Zapmap app helps EV drivers find and pay for public charging with confidence and has over one million registered users. This is powered by Zapmap's charge point data with unrivalled coverage, detailed information and 24/7 live availability data.

An integral part of supporting the wider EV industry, Zapmap Insights is the leading source of EV charging data and insights, providing unrivalled data and expert analysis into the shape and usage of EV charging infrastructure, as well as the attitudes and behaviours of EV drivers.

For more information, please visitwww.zapmap.com.

Notes to editors:

Methodology and inclusion criteria

Zapmap's latest annual network rankings are produced from the feedback of 3,976 battery-electric vehicle (BEV) drivers in the Zapmap annual survey, which were gathered during September and October 2025. Numbers for networks' devices and locations are taken from the Zapmap database for end of October and based on slow / fast chargers only.

Ratings are generated by using a 5-point scale where EV drivers rate the network from 'very dissatisfied' to 'very satisfied'. The data is then averaged by the number of respondents to produce a standardised score and the final star rating is assigned via a normalisation formula, ensuring each network is ranked relative to all on-street / destination networks included within our rankings. All networks on the list had an overall positive standardised score, with two stars showing low positive sentiment, three stars being solidly positive, four star being strong positive sentiment and five stars indicating very high positive sentiment. Networks that are not included in the tables have not met the size or response thresholds, it does not indicate they received negative feedback.